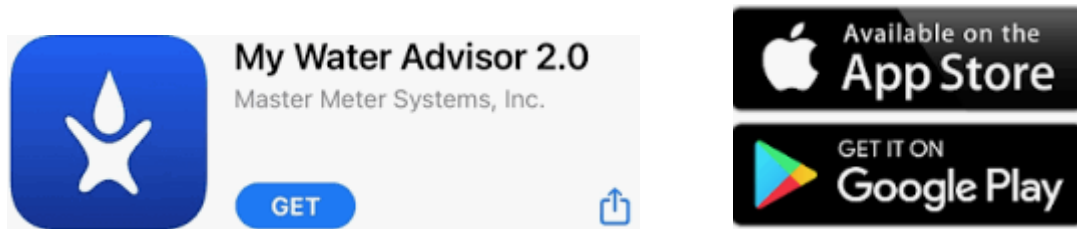


Smart Water Meter Signup Instructions

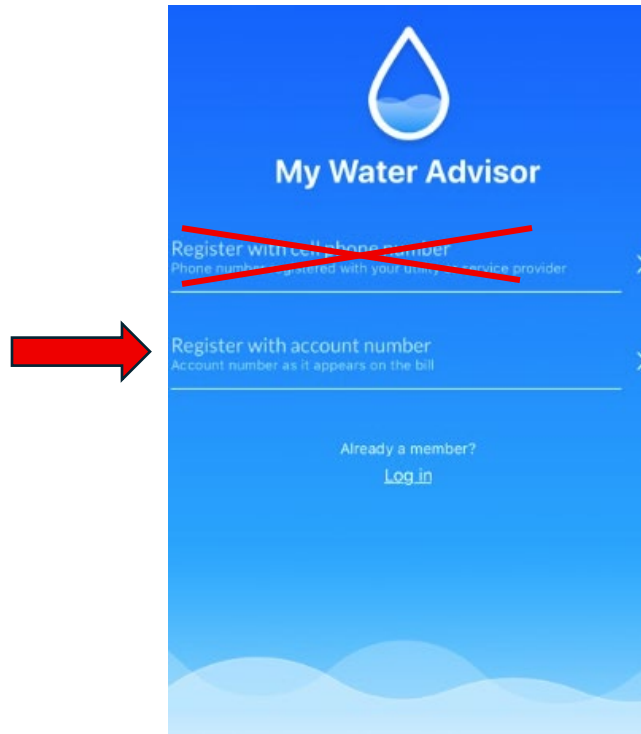
William County MUD #22 (WCMUD22) has recently completed the installation of the Allegro (AMI) Automated Metering Infrastructure with HydroPro and Master Meter. The new smart water meters log water consumption each hour and transmit water reads twice daily. The new meters include an app to assist customers in viewing their usage and setting goals and alerts. **Please see the step-by-step instructions below to access your smart water meter.**

Step 1. Start by locating the “**My Water Advisor 2.0**” on your App Store or Google Play. The icon will appear as follows:



**if you don't plan to download the app, you can register and login to your account by visiting <https://mywateradvisor2.com/>*

Step 2. Once the app is downloaded, you will need to register your account by entering your 10-digit WCMUD22 account number. **Please note the cell phone sign up function is not available at this time.**



Step 3. Register your account number and full name. The account number entered **must** match the last ten-digit account numbers on your WCMUD22 water bill beginning with **022**. Please do not enter the first five digits of the account number on your water bill. The Full Name **must** also match the name on your water bill exactly. If you have any trouble with this step, please contact our customer service team at customerservice@crossroadsus.com

A screenshot of the 'Register with account number' form in the app. The form has a blue background. At the top left is a back arrow, and at the top right is the title 'Register with account number'. There are two input fields: 'ACCOUNT NUMBER' and 'FULL NAME'. To the left of the 'ACCOUNT NUMBER' field is a text box containing 'XXXXX-022XXXXXX' and '10 digits'. Below the 'FULL NAME' field is another text box containing 'Name as it appears on your WCMUD22 water bill'. At the bottom of the form is a blue button with the text 'CONTINUE' in white.

Step 4. Complete login information. Provide a valid email and password for your My Water Advisor account. Then select “Finish and Login”

← Email & Password

PROVIDE A VALID E-MAIL

E-mail

REPEAT E-MAIL

E-mail

CHOOSE A PASSWORD YOU WISH TO USE

Password

Must contain numbers and letters
Must contain 8 characters or more

TYPE THE PASSWORD AGAIN

Password

By signing up you agree to [Terms of Use](#)
and [Privacy Policy](#)

FINISH AND LOGIN

Features of the My Water Advisor 2.0 app



Questions/Issues with setup? Please contact customerservice@crossroadsus.com or 512-246-1400 for assistance.